1. Software consists of everything in the physical layer of the information system.   
T  
Incorrect. See page 7.  
F  
Correct.

2. Because it allows companies to reach the global marketplace, B2B is especially important to smaller suppliers and customers who need instant information about prices and availability.   
T  
Correct.  
F  
Incorrect. See page 10.

3. A business profile is a specific set of transactions, events, and results that can be described and documented.  
T  
Incorrect. See page 13  
F  
Correct.

4. Groupware programs enable users to share data, collaborate on projects, and work in teams.  
T  
Correct.  
F  
Incorrect. See page 17.

5. Knowledge workers develop long-range plans, called strategic plans, which define the company’s overall mission and goals.   
T  
Incorrect. See page 18.  
F  
Correct.

6. The purpose of the systems analysis phase is to perform a preliminary investigation to evaluate an IT-related business opportunity or problem.   
T  
Incorrect. See page 23.  
F  
Correct.

7. Object-oriented methodology is popular because it provides an easy transition to O-O programming languages such as Java, Smalltalk, C++, Python, and Perl.   
T  
Correct.  
F  
Incorrect. See page 25

8. Two examples of tools that are used for systems development include IBM’s Rational software and the Microsoft Solutions Framework.   
T  
Correct.  
F  
Incorrect. See page 27

9. Database specialists design and construct Web pages, monitor traffic, manage hardware and software, and link Web-based applications to the company’s information systems.   
T  
Incorrect. See page 29.  
F  
Correct.

10. Sometimes companies will waive educational requirements if a candidate for employment has significant experience, skills, or professional certifications.   
T  
Correct.  
F  
Incorrect. See page 31.